INTRODUCTION

These instructions are intended to provide students, faculty and staff with instructions for installing and configuring the VPN (Pulse Secure) app on their Android mobile device.

NOTE: Faculty and staff who require additional assistance in configuring VPN for their mobile device should contact their local technical support staff.

DOWNLOAD & CONFIGURE THE PULSE SECURE APP

1. Open the Google Play store on your device.
2. Search for Pulse Secure.
3. Select the Install button and then Continue.
4. In the Complete account setup window, select Skip.
5. In the Pulse Secure needs access to window, select Accept.
6. The app has been installed. Select the Open button to open the app.
7. Accept the end user license agreement if one displays.
8. Select **Add Connection**.

9. The **New Connection screen** displays. Enter the following information:
   - **Connection name**: CSUN
   - **Url**: vpnconnect.csun.edu
   - **Username**: your CSUN username
   - **Authentication Type**: Select "**Password**" from the dropdown.

10. After entering the above information, select the **Create Connection** button (not shown).

11. The Pulse Secure screen displays. Select the green **Connect** button to establish a connection.

12. If you receive a Server Certificate message, select the **Accept** button.
13. The Login screen displays. Enter your CSUN Username and Password, and then select the green Sign In button.

14. If you get a message asking you to trust the application, select the checkbox to acknowledge the message, and then select the OK button.

15. The connection has been established.

16. When finished, select the Sign Out button to terminate the session.

Note: Now that a CSUN connection has been configured, all you need to do to establish a connection in the future is open the app, select the Connect button and enter your credentials.

NEED HELP?

Contact the IT Help Center by phone (818-677-1400), online at (http://techsupport.csun.edu) or in person in (Oviatt Library, First Floor, Learning Commons).