SECURITY RECOMMENDATIONS FOR SMARTPHONES

INTRODUCTION

Unless absolutely necessary, do not store confidential or sensitive data
http://www.csun.edu/it/security/protecteddata.html on your smartphone. If doing so, restrict access to your Smartphone by following these straightforward instructions.

Blackberry

1. In **Options**, select **Security Options** and then **General Settings**.
2. Set the **Password** field to Enabled.
3. Set the **Number of Password Attempts** field to 10 or less (10 is default).
4. Set the **Security Timeout** field to 2 minutes or less (2 is default).
5. Select "**Yes**" for "Lock Handhold upon Holstering."
6. Select "**Enabled**" for Content Protection.
7. Select "**Strongest**" for Strength.
8. Set Yes for **Include Address Book**.
9. Press the **Menu key** to return to the previous screen.
10. Click **Save**.

Windows Mobile 5 or 6:

1. Tap **Start** > **Settings** > **Personal tab** > **Lock**.
2. Select the **"Prompt if device unused for"** check box, and select 5 minutes for the timeout period.
3. In the **"Password type"** box select **Strong alphanumeric**.
4. Enter a password and then confirm the password.
5. (Optional) On the **Hint** tab, enter a phrase that will help you remember your password, but that does not allow other people to guess your password. The hint will be displayed after the wrong password is entered four times.
6. Tap **OK**.

Apple iPhone

1. Set a passcode: Choose **General** > **Passcode Lock** and enter a 4-digit passcode, then enter the passcode again to verify it. IPhone then requires you to enter the passcode to unlock it or to display the passcode lock settings.
2. Set how long before your passcode is required: Choose **General** > **Passcode Lock** and enter your passcode. Tap **Require Passcode**, and then select how long iPhone can be idle before you need to enter a passcode to unlock it. – Set to timeout at 2 to 5 minutes.

3. Erase data after ten failed passcode attempts: Choose **General** > **Passcode Lock**, enter your passcode, and tap **Erase** Data to turn it on.

NOTE: After ten failed passcode attempts, your settings are reset to their defaults and all your information and media on your iPhone is removed by overwriting the data stored on iPhone. If you forget your passcode, you must restore the iPhone software.

Palm OS:

1. Press **Applications** and select **Security**.
2. Select the **Password** box.
3. Assign a password and a password hint.
4. Select the **Auto Lock Device box**.
5. When prompted, enter your password and select **OK**.
6. Select one of the following options: After a preset delay: Locks your smartphone after a period of Inactivity –; Set this timeout to 2 to 5 minutes.
7. Select **OK**.
8. Do the following: Select **Lock & Turn Off** to lock your smartphone immediately.

NEED HELP?

Contact the IT Help Center by phone (818-677-1400), online at (http://techsupport.csun.edu) or in person in (Oviatt Library, Room 33).