

Tablets & Other Devices

Devices Used for CSUN-Related Work



Laptop

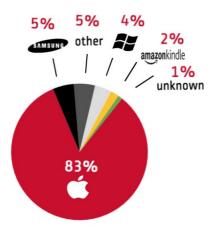


Smartphone



Tablet

Tablet Use @CSUN



Top Tablet Activities







CSUN Portal

Library Information

CSUN Mobile App



have downloaded the app

Top 5 Used Features



Employee Directory











45%

Are not aware of the mobile app

myCSUNsoftware



53% are aware of myCSUNsoftware



49%
recommended
myCSUNsoftware to
their students in the
last year

IT Help Center Satisfaction

Awareness

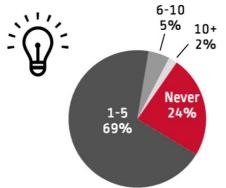


Aware of the IT Help Center

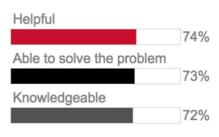


Aware that IT Help Center is located in the Learning Commons

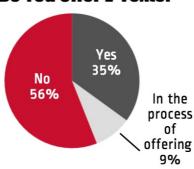
Times contacted in the last year







Do You Offer E-Texts?



Reasons for not using e-texts Do not know what is available They are not provided by the publisher

Students prefer hard copies

Learning About E-texts

Faculty are interested in learning how to...

- Create their own e-texts
- Assemble e-texts using existing materials
- Fund development of their own e-text
- Adopt e-texts relevant to classes taught

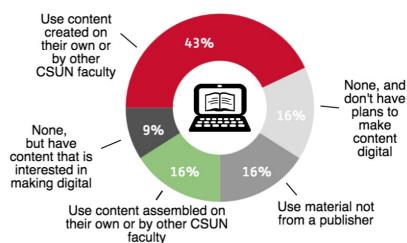
E-Texts



Greatest Importance in Decision to Offer E-Text

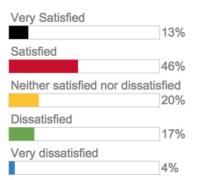
- ✓ Lower cost to students
 - Read on multiple devices
- Can mark up text
- Easy search
- Ability to customize text

Other Digital Content Offered

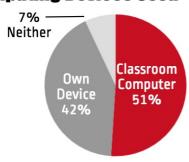


Classroom Technology

Satisfaction with the Technology



Computing Devices Used





83%

Agree that the software on the instructor computer is sufficient to meet instructional needs



65%

Satisfaction with Support

Are satisfied with the support they received



73%

Agree or strongly agree that the support they received was timely



- Better wireless capacity
- Untethered teaching
- Improve classroom computer
- Improved controller boxes
- Provide document cameras