CSUN TECHNOLOGY SURVEY 2014

471 RESPONDENTS

TOP TABLET OPERATING SYSTEMS

iOS	Android	Windows
66%	14%	8%

CSUN Mobile App Users

Staff with the App (57%)

Staff without the App (43%)

TOP TABLET ACTIVITIES

- Access information on the internet — 83%
- Access CSUN email account — 70%
- Access CSUN website information — 65%
- Access myNorthridge Portal — 53%
- Notetaking, website and software testing — 23%
- Access library resources — 22%
- Display a meeting presentation — 16%
- Create a presentation for work — 15%
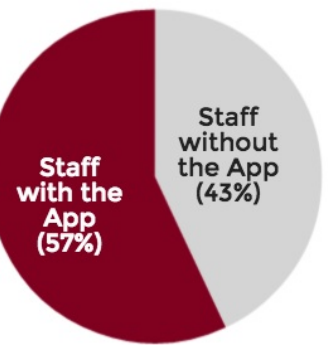- Create a video/sound recording for work — 7%

IT HELP CENTER

85%
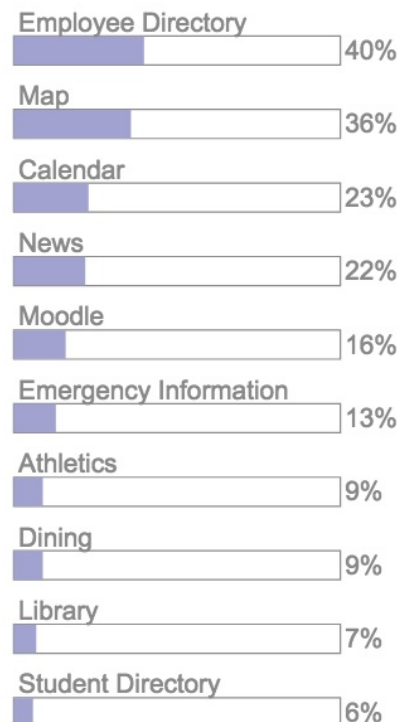Agree & strongly agree that the IT Help Center services are helpful

80%
Agree & strongly agree that the IT Help Center is able to address their problems and questions

Top 10 Mobile App Uses

- Employee Directory — 40%
- Map — 36%
- Calendar — 23%
- News — 22%
- Moodle — 16%
- Emergency Information — 13%
- Athletics — 9%
- Dining — 9%
- Library — 7%
- Student Directory — 6%

TOP 5 SUGGESTED ONLINE FORMS

- TRAVEL
- GRADUATION APPLICATION
- CHANGE OF GRADE
- SOLAR ACCESS
- ABSENCE REQUEST

DEVICES OWNED BY STAFF

96%	92%	88%	81%	35%
DESKTOPS	SMARTPHONES	LAPTOPS	TABLETS	E-READERS

SUGGESTED APP FEATURES

- EMAIL
- CAMPUS BUILDING MAPS
- SOLAR & PORTAL CAPABILITIES
- VPAC INFORMATION