



Job Title: Identity and Access Support Analyst
Job ID: 5111
Full/Part Time: Full Time
Regular/Temporary: Regular
Job Code: 0400 Analyst/Programmer - 12
Job Grade: Career
Salary From: \$4,372 **Salary To:** \$9,401
Department: IT Middleware Services - 8216

Major Duties

Under general supervision of Director, Identity Management and Middleware, the Identity and Access Support Analyst serves as a member of the Identity and Access Management Unit which holds the responsibility for the development, support, and maintenance of the CSUN Identity Management systems which includes the LDAP infrastructure. The incumbent maintains and enhances the current CSUN directories and authentication mechanisms, CSUN identity management systems and CSUN federated management systems including developing enhancements; tests upgrades, fixes and enhancement following QA standards; provides expertise on various security related topics to ensure the Authentication, Authorization, and Accounting (AAA) controls are effectively and efficiently employed within the Campus Identity infrastructure; assists application developers and owners with authenticating their applications to the campus directory; monitors and maintains maintenance of installed identity directories and installed identity management systems; identifies and analyzes problems; generates reports as needed; tests and helps debug code; troubleshoots and upgrades applications and systems; produces and maintains documentation; maintains a detailed understanding of area and strong knowledge of architectures and strategies across IT and participates in their development; develops extensions to Identity Management where applicable; serves as an active member of the project team evaluating identity management solutions; and performs other duties as assigned.

Qualifications

Equivalent to graduation from an accredited four-year college or university in Computer Science or a related field. Certification training and applied experience may be substituted for the required education, on a year for year basis up to two years. Equivalent to three years of fulltime, progressively responsible experience performing computing and technical analysis of procedures (preferably with LDAP Directory Servers). Experience with Identity Management systems development, servers, maintenance and support is required. Experience with directory authentication methods and protocols required. Experience with LDAP based directories such as Open LDAP, Sun Identity, Oracle Identity or Active Directory. Experience with Shibboleth and federated technologies preferred.

Knowledge, Skills, & Abilities

General knowledge of Identity Management systems development, servers, maintenance and support. General knowledge of Web development tools including PERL, Shell scripts, JAVA or PHP is preferred. Working knowledge with directory authentication systems, methods and protocols; Open LDAP, Sun Identity, Oracle Identity, Microsoft Identity, Active Directory and Shibboleth. Ability and specialized skills to: utilize various operating systems; understand the salient underpinnings of each operating system; utilize several standard tools to minimize the amount of redundant work; support various web services to provide the campus with maximum flexibility; provide authentication support as required for PeopleSoft, web and mobile applications; provide support as required in evaluating IDM solutions to replace the current SunIDM system; communicate effectively both orally and in writing; establish and maintain effective working relationships with others; and prepare documentation.

Pay, Benefits, & Work Schedule

The university offers an excellent benefits package.

The salary range for this classification is: \$4372 - \$9401 per month.

The anticipated hiring range: \$4372 - \$8,415 dependent upon qualifications and experience.

Hours: Full Time; 40hrs/wk; 8:00am 5:00pm, Monday through Friday.

General Information

This position is a sensitive position as designated by the CSU.

A background check (including a criminal records check) must be completed satisfactorily before any candidate can be offered a position with the CSU. Failure to satisfactorily complete the background check may affect the application status of applicants or continued employment of current CSU employees who apply for the position.

The person holding this position is considered a 'mandated reporter' under the California Child Abuse and Neglect Reporting Act and is required to comply with the requirements set forth in CSU Executive Order 1083 as a condition of employment.

How to Apply

Please complete the on-line application/resume upload submission process in order to be considered for any open position within the university and its auxiliaries. The hiring department will contact the best qualified candidates and invite them to participate in the interview process.

Open until filled.

For more detailed information on the application and hiring process, please view the link below:

<http://www-admn.csun.edu/ohrs/employment/>

Equal Employment Opportunity

California State University, Northridge is an Affirmative Action/Equal Opportunity Employer. We consider qualified applicants for employment without regard to race, color, religion, national origin, age, gender, gender identity/expression, sexual orientation, genetic information, medical condition, marital status, veteran status, or disability. Applicants who wish to request an accommodation for a disability may contact the Office of Equity and Diversity at (818) 677-2077.

(6/15/16)