INTRODUCTION

This guide provides setup instructions to connect to CSUN’s network (EduRoam).

The benefit of connecting to the ‘eduroam’ network is the ability to access the Internet at other participating institutions by using your CSUN email address and password.

SETTING UP THE EDUROAM NETWORK

The following provides instruction on how to set-up your EduRoam wireless network using Mac OS. If you are using another operating system, please contact the IT Help Center at (818) 677-1400. For more information, please visit the section titled Need Help?

1. Select the AirPort icon located in the upper right-hand corner of your screen.

2. If there is no eduroam option, select on Join Other Network...

Figure 1 - Join Other Network Option
3. The **Network Name** window displays. Enter or select the following:

- In the **Network Name** field, type **eduroam**. This is a case-sensitive field.
- From the **Security** drop-down menu, select **WPA2 Enterprise**.

![Figure 2 - Enter the Name of the Network](image)

4. Additional fields open (see Figure 3, below). Enter or select the following:

- Enter your **User Name** (enter your CSUN email address) and **Password**.
- Select Automatic from the 802.1X drop-down menu.
- Make sure that the **Remember this network** checkbox is checked.

![Figure 3 - Enter the Name of the Network - Additional Fields](image)
5. Select the **Join** button.

**Note**: if you typed in your user name and/or password incorrectly, you may be asked to enter the information again.

6. Select the **Continue** button on the Verify Certificate window.

7. If configuration is successful, you should now see **eduroam** as an option in your AirPort connection options (see Figure 5). It should also have the encrypted (lock) symbol next to it.

![AirPort Connection Options](image)

**Figure 5 - AirPort Connection Options**

**NEED HELP?**

Contact the IT Help Center by phone (818-677-1400), online at ([http://techsupport.csun.edu](http://techsupport.csun.edu)) or in person in (Oviatt Library, First Floor, Learning Commons).