INTRODUCTION

This guide provides setup instructions to connect to CSUN’s network (EduRoam).

*The benefit of connecting to the ‘eduroam’ network is the ability to access the Internet at other participating institutions by using your CSUN email address and password.*

SETTING UP THE EDUROAM NETWORK

The following provides instruction on how to set-up your EduRoam wireless network using Mac OS. If you are using another operating system, please contact the IT Help Center at (818) 677-1400. For more information, please visit the section titled *Need Help?*

1. Select the **AirPort** icon located in the upper right-hand corner of your screen.

2. If there is no **eduroam** option, click on **Join Other Network**…

Figure 1 - Join Other Network Option

![Join Other Network Option](image-url)
3. The **Network Name** window displays. Enter or select the following:

- In the **Network Name** field, type *eduroam*. This is a case-sensitive field.
- From the **Security** drop-down menu, select *WPA2 Enterprise*.

Figure 2 - Enter the Name of the Network

![Image of Network Name window]

4. Additional fields open (see Figure 3, below). Enter or select the following:

- Enter your **User Name** (*enter your CSUN email address*) and **Password**.
- Select Automatic from the 802.1X drop-down menu.
- Make sure that the **Remember this network** checkbox is checked.

Figure 3 - Enter the Name of the Network - Additional Fields

![Image of Network Name window with additional fields]
5. Select the **Join** button.

**Note:** if you typed in your user name and/or password incorrectly, you may be asked to enter the information again.

6. Select the **Continue** button on the Verify Certificate window.

7. If configuration is successful, you should now see **eduroam** as an option in your AirPort connection options (see Figure 5). It should also have the encrypted (lock) symbol next to it.

**Figure 5 - AirPort Connection Options**

![AirPort Connection Options](image)

**NEED HELP?**

Contact the IT Help Center by phone (818-677-1400), online at ([http://techsupport.csun.edu](http://techsupport.csun.edu)) or in person in (Oviatt Library, First Floor, Learning Commons).