**A Message...**

**From the Chief of Police & Director of Police Services**

The 353-acre campus of California State University, Northridge is sited in the heart of the San Fernando Valley. This is a densely populated area in which the California State University, Northridge Department of Police Services takes many steps to help all members of the community pursue their educational goals as free as possible from the effects of criminal activity.

Although there are many pleasures associated with urban living, universities today share many of the same problems that exist in the city in which the university resides. California State University, Northridge is no exception and sometimes we experience unwanted crime.

The information contained in this guide is designed to inform you of the police and security support services and programs that have been developed to provide an environment supportive of educational, professional and extracurricular activities. We hope that this information is useful to you and that you will follow the crime prevention advice and suggestions.

No police department can function effectively without the assistance of a responsible community. We need your help and cooperation – in this manner we can work together for a safe campus.

Anne P. Glavin
Chief of Police & Director of Police Services
California State University, Northridge

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**Helpful Phone Numbers for the Department of Police Services**

All phone numbers are (818) area code

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>24-hour Police Dispatch/Emergency</td>
<td>9-1-1</td>
</tr>
<tr>
<td>24-hour Non-Emergency (or if using your cell phone)</td>
<td>677-2111</td>
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<tr>
<td>Matador Patrol</td>
<td>677-4997</td>
</tr>
<tr>
<td>Personal Safety Escorts*</td>
<td>677-5042 / 5048</td>
</tr>
<tr>
<td>Crime Prevention &amp; Community Relations Unit</td>
<td>677-7922 / 5820</td>
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<tr>
<td>Threat Management Unit</td>
<td>677-3901</td>
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<tr>
<td>Parking Division</td>
<td>677-2157</td>
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<tr>
<td>Citation Information, Citation Appeals</td>
<td></td>
</tr>
<tr>
<td>Transportation Programs</td>
<td>677-3946</td>
</tr>
<tr>
<td>Lost and Found</td>
<td>677-3946</td>
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<tr>
<td>Investigations Unit</td>
<td>677-3826</td>
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<tr>
<td>Records Unit</td>
<td>677-3224</td>
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<tr>
<td>To Request a Copy of a Police Report</td>
<td></td>
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<tr>
<td>Livescan Fingerprinting &amp; Notary Services</td>
<td>677-2113</td>
</tr>
<tr>
<td>Emergency Preparedness</td>
<td>677-5973</td>
</tr>
<tr>
<td>Office of the Chief of Police</td>
<td>677-2201</td>
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*Safety escorts are offered Monday through Thursday from dusk to 11:00pm

Visit us online at: www.admn.csun.edu/police
Find us on Facebook too! www.facebook.com/csunpolice

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**To Report an Emergency:**

- From campus phone dial 911 or (818) 677-2111
- Give your name, telephone number and location
- Give clear and accurate information
- Be prepared to supply suspect and vehicle description if available
- Don’t hang up! Follow the instructions given by the dispatcher

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University Police Mission Statement:

“The men and women of the California State University, Northridge Police Department are dedicated to excellent police service through partnerships that reduce crime, create a safe environment, build trust and enhance the quality of life in our academic community in an effective, responsive and professional manner.”
The Department of Police Services is an Accredited law enforcement agency with several major services: University Police, Emergency Management and Preparedness, Parking and Transportation, Livescan Fingerprinting, and Matador Patrol student safety escort program. The University Police Department, a Division of the Department of Police Services, provides 24-hour patrol of the university property, buildings, parking lots and housing facilities utilizing vehicle, motorcycle, bicycle and foot patrols. All laws and codes of the State are enforced on the campus including regulations the university establishes to administer the campus community.

Officers are responsible for responding to all requests for police assistance including reported crimes in progress, medical and fire emergencies, traffic collisions and other calls for service. Officers also provide service related help such as motorist assistance, crime prevention information and security related advice and assistance.

University police officers are State peace officers vested with full law enforcement authority including arrest authority. Officers meet training requirements mandated by the California Commission on Peace Officer Standards and Training as well as training designed to meet the needs of the university community.

Detectives assigned to the Investigations Division are assigned full-time to follow up on crime reports. They are responsible for preparing cases for filing with the Los Angeles District Attorney or Los Angeles City Attorney’s offices, apprehending suspects, recovering property, and making crime prevention recommendations.

The Department prepares and submits a monthly Uniform Crime Report to the California Department of Justice and publishes the annual Clery Report. The Department also prepares and submits a monthly Uniform Crime Report to the California Department of Justice and publishes the annual Clery Report. The Department also prepares and submits a monthly Uniform Crime Report to the California Department of Justice and publishes the annual Clery Report.

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