

Jim Taylor

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Jim Taylor is Head of Claims Compliance and Quality Assurance for Farmers Insurance Exchange, where he is responsible for directing claims regulatory compliance for all lines of business including identifying risks, and overseeing and validating compliance programs. He is also responsible for the National Quality Assurance team, who provide independent assessment of quality, connecting quality results to business outcomes, and driving action to improve those outcomes. Jim holds a bachelor's degree from California State University Northridge, a Juris Doctor from Southwestern University School of Law and numerous professional designations, including Chartered Property Casualty Underwriter, Associate in Claims and Certificate in Market Conduct Management.