

## **Frequently Asked Questions**

### **Parking Permit Rate Increase**

#### **1. Why are the parking permit rates increasing?**

Rate increases are necessary to ensure the financial viability of the parking program in the coming years. The parking program receives no state funding — it is fully supported by parking fee revenue. These revenues must be sufficient to cover all annual operations, maintenance and campus transit shuttle services, as well as construction costs and long-term debt for existing and future parking structures, surface lots, access roads and other major improvements. The last permit increase was in July 2009. The increase will enable the parking program to meet its financial requirements, while also providing key near term enhancements, including:

- A new parking structure providing approximately 1,500 spaces on the east side of campus to accommodate enrollment growth;
- Technology improvements within existing structures and lots, including electronic signage, a parking app to track space availability and convenient wireless payment options;
- Important safety and energy efficiency upgrades, including LED lighting, lot refurbishment and additional electrical vehicle charging stations;
- Improved shuttle service between the F10 lot on the north campus, student housing and the campus core, which we hope will improve participation in the 50% reduced parking permit option for the F10 lot; and
- Implementation of reduced two- and four-hour day parking rates across the campus

#### **2. When will we start seeing the proposed improvements such as the new parking structure, electronic signage, and safety upgrades?**

##### **Spring 2015**

- Parking and Transportation Services implemented an Incremental Parking Rate to provide an option to park on campus for two or four hours.

##### **Fall 2015**

- LED lighting and motion sensors were installed in the B3 parking structure.

##### **Spring 2016**

- Six additional Electric Vehicle charging stations were added, taking the campus total to 30.

##### **Summer 2016**

- A Next Bus LED sign was installed at the CSUN Transportation Station.
- Two TAP stand alone validating machines will be installed.

### **Fall 2016**

- An additional shuttle will be added to improve upon the level of service between the F10 Lot on the north campus, student housing and the campus core.
- Seven parking lots will be resurfaced and restriped.
- Prairie Street in front of the G3 parking structure will be re-configured to improve traffic flow.

### **Winter 2017**

- Parking guidance system (electronic signage), pay-by-phone service for a convenient, wireless payment option and a parking app to track space availability will be implemented.

### **Fall 2019**

- The new parking structure is expected to be completed.

## **3. How were the new rates determined?**

In determining our rate structure, it is imperative to balance affordability and predictability of rates with the need to provide an adequate supply of spaces, improved traffic flow and mass transit options. The relatively modest annual increases will enable the parking program to meet its financial requirements. Additionally, this link will provide a [PowerPoint presentation](#) illustrating the different scenarios contemplated in order to maintain a solvent parking program.

## **4. Why do we need a new parking structures?**

Parking and Transportation Services conducted a space availability study in Fall 2015 of the parking facilities on the east side of campus. The study revealed that the parking facilities were more than 90% full by 9a.m. A new parking structure will provide approximately 1,500 spaces on the east side of campus. It is in the beginning stages of design to accommodate the enrollment growth this campus has experienced. It will provide additional parking capacity for the campus community allowing for greater ease of finding a parking space and alleviating having to drive around searching for an open parking space; which is more sustainable.

## **5. Why are transportation costs covered by the parking program?**

The Transportation costs are covered by Parking and Transportation Services per the requirement in the Education Code.

## **6. Why are other campus parking rates lower than ours?**

CSUN rates are based on a self-support structure. Rates are developed based on size of the campus, number of campus parking spaces, the number of faculty, staff and students and the number of permits sold. There are campuses that have lower rates and some that are higher. Since the parking program receives no state funding, it is fully supported by

parking fee revenue. Therefore, the rates are structured to ensure the parking program is solvent and can provide all of the different campus services. This includes being able to carry the debt service for the parking structures that were built on campus. Below is a chart showing several campuses and the different parking permit rates.

Campus	Parking Permit Rates	Daily Rate	Number of Parking Spaces
San Marcos	\$338	\$9	6,134
Fullerton	\$229	\$8	10,103
San Diego	\$213	\$5	14,042
Channel Islands	\$190	\$6	2,556
Northridge	\$180	\$6	11,931
Long Beach	\$123	\$5	14,012
Dominguez Hills	\$110	\$6	4,881

## **7. When are the parking rates increasing?**

Fees will increase in Fall 2016. Permits for students became available for purchase online starting July 8, 2016. Permits for faculty and staff will be available over-the-counter on July 22, 2016. The daily permits will increase on Aug. 24, 2016.

## **8. If I am a student, how will the rate increase impact me?**

Students parking rates will increase from \$180 to \$189 for FY 2016/17. The [rate chart](#) shows how rates will continue to increase over the next five-year period and thereafter.

## **9. What considerations has the university made in mitigating impact to students and the campus community?**

Incremental rates were established to provide options to those who desire to park less than four hours and not pay the full daily permit rate. A 50% discount is available for semester and annual permits for the F10 Lot. A complimentary shuttle operates from the F10 north campus lot, through student housing and down to the campus core.

## **10. Why do some employees have different rates than others?**

All management and non-represented employees pay the same rates as students. Parking rates for represented employees adhere to the provisions outlined in each individual Collective Bargaining Agreement (CBA).

## **11. Why do students pay more than some of the employee groups?**

Due to the size of our student population, 85% of the parking revenue comes from students. We have made effort to mitigate impact to students by providing the incremental rates, the discounted F10 lot option and implementing all allowable increases to our employee population.