

In ESM we will be using ALEKS:

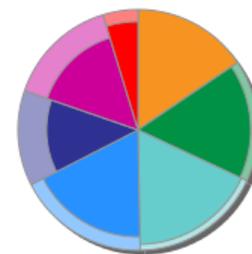
WHAT IS ALEKS? ALEKS (Assessment and LEarning in Knowledge Spaces) is an artificial intelligence-based system for individualized learning and is available 24/7 over the Internet.

When you first log on to ALEKS, a brief tutorial shows you how to use the ALEKS answer input tools. Then you will take an **initial assessment**. In a short period of time (about 45 minutes for most courses), ALEKS assesses your current course knowledge by asking you about 20-30 questions. ALEKS chooses each question on the basis of your answers to all the previous questions. Each student, and therefore each set of assessment questions, is unique. It is impossible to predict the questions that will be asked.

Make sure you take your time to do the initial assessment. Don't rush. Be careful with your calculation, and always double check your answers. The better you do on the initial assessment, the less you need to work on ALEKS.

You can stop the assessment anytime by exiting ALEKS and all your work will be saved. The next time you log on the assessment will pick up exactly where you left it.

WHAT HAPPENS AFTER THE INITIAL ASSESSMENT? By the time you have completed the assessment, ALEKS has developed a precise picture of your knowledge of the course, knowing which topics you have mastered and which topics you haven't. Your knowledge is represented by a multicolor pie chart.



If you roll your mouse over a "slice" of your pie, you can choose from a list of topics shown in a pop-up window that appears next to the pie slice. Not every slice is available at a given time. As you progress through the material, you will be able to access new topics until you have mastered all of them.

When you choose a topic to learn on your pie, ALEKS offers you practice problems that teach the topic. These problems have enough variability that you can only get them consistently correct on understanding the core principle defining the topic. If you don't understand a particular problem, you can always access a complete explanation. Once you can consistently get the problems for a given topic correct, ALEKS considers that you have learned the topic and you can choose another topic to learn.

To ensure that topics learned are retained in long term memory, ALEKS periodically reassesses you, using the results to adjust your knowledge of the course. Because you are forced to show mastery through mixed-question **progress assessments** that cannot be predicted, mastery of the ALEKS course means true mastery of the course.

For TECHNICAL SUPPORT please contact <http://www.aleks.com/support>.

For NON-TECHNICAL ALEKS related questions, please contact **Andrea Nemeth** at andrea.nemeth@csun.edu or (818)677-7362

Computer lab and tutors are available in BH400 M-F 8am-6pm. No appointment needed.

HERE ARE A FEW TIPS TO HELP YOU MAKE THE MOST OF YOUR TIME WITH ALEKS:

1. Have a pencil and paper ready for all assessments and for use in the Learning Mode.
2. Don't be afraid to try to solve a problem.
3. Use ALEKS regularly. Don't try to "cram" with it.
4. Don't hesitate to click on "Explain" to see a detailed explanation of the solution to a problem.
5. Take advantage of the "Alternate Explanation" button (when available) to see another way of solving a problem.
6. Do your own work. Getting help to solve problems will make ALEKS think you know more than you do. In the end this will cost you extra time, not less.
7. Take advantage of the "Help" button for on-line help at any time.
8. If you are tired, frustrated, or distracted, log out of ALEKS and come back when you are rested and ready to learn. ALEKS will take you back to where you left off.
9. If you run into a problem that you just can't solve, try another topic and return later.
10. Take advantage of the Review feature to look back over concepts mastered in previous sessions.

FAQ

I am working no ALEKS and it froze. What should I do?

If ALEKS freezes, you can refresh the page or log out and log back in again. ALEKS saves your work, and takes you back to the place where you left off.

Can I log out during an assessment and continue later?

Yes, you can. ALEKS saves your work, and takes you back to the place where you left off.

I forgot my login information for ALEKS. What can I do?

Contact [ALEKS support](#).

My pie was almost full but after a random assignment it was reduced significantly. What happened?

At regular intervals throughout your progress in ALEKS, there will be automatic reassessments of your knowledge. The purpose of these reassessments is to check your retention of what you have learned, and to require review of any material where reinforcement is needed. If you see your pie chart reduced after a reassessment, the reason is that you need review on some of the previously-learned material.

When I click on a slice of my pie, why does ALEKS tell me "No Topics available"?

When you get this message, it means that the next topic(s) that you want to study from the slice have one or more prerequisite topics in other slices that you must complete first.

SYSTEM AND INTERNET REQUIREMENTS

PCs must have at least 64 MB of RAM and operating system Windows 98 / 2000 ME / XP / NT4.0 or higher. Compatible browsers are Internet Explorer 7.0 or higher, Firefox 3 or higher, and Chrome 4 or higher. PowerMacs or iMacs must have at least 64 MB of RAM and operating system Mac OS 10.3 or higher. Compatible browsers are Safari 3 or higher and Firefox 3 or higher.

ALEKS plug-ins and Java must be installed and enabled in order for ALEKS to function.

For technical questions please read <http://www.aleks.com/faqs/technical> .