**Core Competency Survey 2015**

Please rate your level of knowledge/experience with using each the competencies listed below. Please do an honest assessment. This is anonymous and will only be used to gather aggregate numbers. If you do not know what the item is referring to, please select Strongly Disagree. The ratings are from 1-4, 1 being that you strongly disagree with the statement and 4 being that you strongly agree. Please select only one rating. Thank you.

**Strongly Disagree Agree Strongly**

**Disagree Agree**

1. I know what steps to take when

working in groups. 1 2 3 4

1. I have learned how to create positive

relationships with others. 1 2 3 4

1. I have good presentation skills for

group projects. 1 2 3 4

1. I have good written skills. 1 2 3 4
2. I am good in sharing decisions while

working in groups. 1 2 3 4

1. I have served as a leader in

workgroups. 1 2 3 4

1. I know my leadership style. 1 2 3 4
2. I know how to change my leadership

style depending on the situation. 1 2 3 4

1. I know how to encourage friends

to work as a team. 1 2 3 4

1. I respect everyone’s value at all times. 1 2 3 4
2. I know how to influence

changes to policies. 1 2 3 4

1. I know how to make plans

to overcome obstacles. 1 2 3 4

1. I know how to use a code of ethics. 1 2 3 4
2. I accept norms and behaviors. 1 2 3 4
3. I have at least one membership with

a healthcare association. 1 2 3 4

1. I participate in community services. 1 2 3 4

1. I know how to manage my

stress and time. 1 2 3 4

1. I know how to network in my field. 1 2 3 4
2. I understand the internal environment

of organizations that I am involved. 1 2 3 4

1. I understand the organization and

the delivery of healthcare. 1 2 3 4

1. I know the workforce issues

in healthcare. 1 2 3 4

1. I am aware of the role of nonclinical

professionals in the healthcare system. 1 2 3 4

1. I am familiar with healthcare

terminology. 1 2 3 4

1. I am familiar with the government,

regulatory professional and accreditation

agencies used in the healthcare industry. 1 2 3 4

1. I have used SWOT analysis to help

define problems and opportunities. 1 2 3 4

1. I know how to anticipate cause

and effect of a problem. 1 2 3 4

1. I understand how organizations

have systems. 1 2 3 4

1. In order to stay current with

the healthcare industry I seek

information from a variety of sources. 1 2 3 4

1. I have experience with developing

work plans. 1 2 3 4

1. I am aware of what is involved

in management function. 1 2 3 4

1. I have managed organizational budgets. 1 2 3 4

1. I have experience in cost accounting 1 2 3 4

and financial statements.

1. I am aware how outsourcing is important

in the healthcare industry. 1 2 3 4

1. I am familiar with the different work

environments in the healthcare industry. 1 2 3 4

1. I have a basic knowledge of the board of directors

and the governing structure in healthcare. 1 2 3 4

1. I am aware of the organizational behavior,

structure and principles. 1 2 3 4

1. I know how to develop a marketing plan. 1 2 3 4
2. I know the 4 P’s of marketing. 1 2 3 4
3. I know the HIPAA requirements to maintain

the security of patient information. 1 2 3 4

1. I know what health information means. 1 2 3 4
2. I am aware of the quality management

and patient safety risks. 1 2 3 4

1. I am trained in conflict resolution

and grievance procedures. 1 2 3 4

1. I know what quality improvement means

in the healthcare industry. 1 2 3 4

1. I know the tools to collect information

on customer satisfaction. 1 2 3 4