

What's New in IT



Lecture Capture

The first classroom lecture capture device has been installed in Noski Auditorium; faculty teaching in this facility can contact the Faculty Technology Center to record their lectures.

Lecture Capture is also available using portable lecture capture units to record lectures anywhere on campus. Faculty should contact the Faculty Technology Center to check out a unit. Finally, personal capture software is available which can be used to record audio, video, and presentations from any computer. Contact the Faculty Technology Center to request a personal capture account. All these recordings can be to be streamed from Moodle courses or directly from the web.

For more information, contact the FTC by sending an email to ftc@csun.edu.

Exam Browser Integration with Moodle

Faculty can use Safe Exam Browser for Moodle quizzes conducted in a computer lab environment. Safe Exam Browser is used to restrict students from accessing other websites during an exam, if the software is installed on the lab computers where the exam is conducted.

Faculty who would like to use this feature should ask their lab technician to contact the Faculty Technology Center for additional information. To contact the FTC, send an email to ftc@csun.edu.

Virtual Software Library

During the Spring 2012 semester, all CSUN students can now access new software to use from any computer with Internet access. Software includes SPSS, ArcMap, ArcReader, LibreOffice, Open SSH, and Adobe Acrobat Professional.

To use the software, students visit the CSUN "IT for Students" webpage and select the Virtual Software Library (VSL) link. Once students sign in with their CSUN user ID and password, a quick installation of Citrix software is prompted before the list of available software appears.

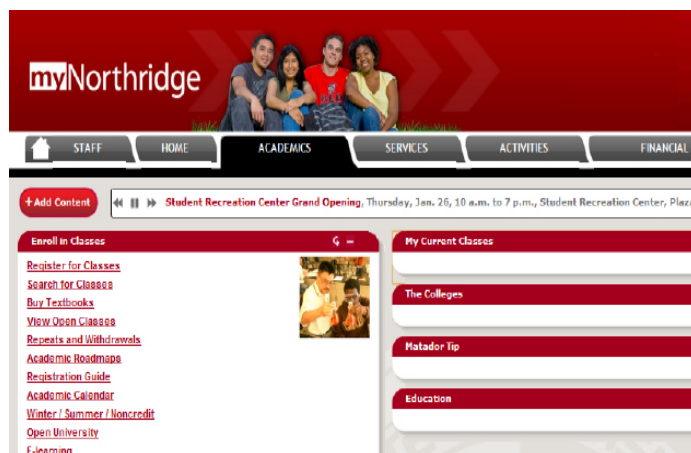
Students who need help should contact the IT Help Center at (818) 677-1400. To learn more about the VSL, visit www.csun.edu/it/services/vsl.html.



Student Portal Enhancements

Students can download their class schedules to external calendars. This enables students to view their schedules from calendars such as Google without having to log in to the *myNorthridge* portal. For setup instructions, students can select the "Instructions on Downloading" link in the "My Current Classes" pagelet when they are logged in to the portal.

Students who need help or have any questions should contact the IT Help Center at (818) 677-1400.



Technology Policies

The CSUN campus technology/security policies have been updated to align with the Information Security policies released by the Office of the Chancellor in April 2010. As a result of the policies released by the Office of the Chancellor, faculty and staff will be required to reset their password periodically and participate in Information Security Awareness Training. Additionally, encryption is required to protect confidential data that is emailed or stored on computers and mobile devices.

For more information, contact Chris Olsen, Sr. Director for Infrastructure Services/ISO, at chris.olsen@csun.edu.



Faculty Technology Center

The FTC is the "front door" to Academic Technology at CSUN. FTC staff can help faculty incorporate technology into their curriculum. A list of supported software and hardware tools is available at www.csun.edu/at/teaching/tools.

To learn more about the FTC and its services for faculty, visit the Academic Technology website at www.csun.edu/at.

IT Help Center

The IT Help Center provides technical support to students, faculty, and staff, including: support for password resets, email, phones, wireless access, and SOLAR. Answers to some of the most frequently asked questions are available at www.csun.edu/it/faq.

Support is available via phone, online, and in-person; chat support, funded by the Campus Quality Fee, is also available to students. For details and contact information, visit our website at www.csun.edu/it/helpcenter.



Scan this QR code with your smartphone to access the Information Technology website.