

Changing Address for Delta Dental

Please call Deltacare Customer Service at **1-800-422-4234** to update his/her address.

In order to verify /change your dental office, update your address, request ID cards, ask benefits questions, etc., you will need:

- Your member ID number (social security number) and
- Your date of birth (2 digit month, 2 digit day, 4 digit year).

You call 1-800-422-4234 and you'll hear a recording which will offer information first in English (press 1 to continue in English), then in Spanish (press 2 to continue in Spanish).

If you select option #2, you'll be given another recording. Please listen carefully to the recorded information and follow any instructions.

If you select option #1, you'll be given another recording. Listen to the recording until you hear "if you are an enrolled member, press 1", then press 1.

You will be given another recording which asks you to key in your member ID number, followed by the # sign.

Once you key in that information, the system will ask you for the member's date of birth, followed by the # sign.

Once this information is given to the system, you'll be given a list of options. Listen for the option you want and press the appropriate number corresponding to your option.

Note: choose option #7 to update your personal information.