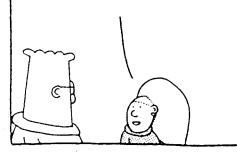


DILBERT

By Scott Adams

For all the daily Dilbert cartoon strips, sign on to the TimesLink on-line service and "jump" to keyword "comics." Details on Times electronic services, B4.

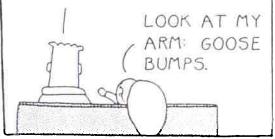
I THINK IT WOULD DECREASE YOUR SEX APPEAL BY 17%. BUT THAT'S JUST A PLANNING NUMBER.



WHAT IF I GOT
MY HAM RADIO
LICENSE TO
COMPENSATE FOR
THE LOSS?

LOOK
ARM:
BUME

1-19



Abdoms E-MAIL SCOTTADAMS@AOLCOM

ENGINEERING MANAGEMENT IN CONTEXT

ANCIENT CIVILIZATIONS

Accomplishments Involving Organized Effort

Little Formalized
Administrative
Knowledge Recorded

MIDDLE AGES to INDUSTRIAL REVOLUTION

Religious & Military Organizations

Some Defined Management Practices

INDUSTRIAL REVOLUTION

Governmental and Business Organizations

Some Techniques Little Theory

THE CLASSICAL SCHOOL OF MANAGEMENT

The Golden Age of Engineering

Frederick Taylor Henri Fayol

Iron & Steel Industry Empirical Approach Focus on Physical Tasks "The Principles of Scientific Management" (1911)

HENRI FAYOL

Manufacturing and Mining Industries

Process Approach

Focus on Management Skills, Principles, and Universality

"General and Industrial Management" (1916)

FAYOL'S FOURTEEN GENERAL PRINCIPLES OF MANAGEMENT

Division of Work Authority and Responsibility Discipline Unity of Command Unity of Direction Subordination of Individual Interest to General Interest Remuneration of Personnel Centralization Scalar Chain Order Equity Stability of Tenure of Personnel **Initiative** Espirit de Corps

ADDITIONAL CONTRIBUTIONS

THE TAYLOR SCHOOL

Frank & Lillian Gilbreth
Henry L. Gantt
C. Bertrand Thompson
Harrison Emerson
Henry R. Towne
Morris L. Cooke
Carl G. Barth

THE FAYOL SCHOOL

Henry S. Dennison
J.C. Mooney & A.C. Reiley
Luther Gulick & Lyndall Urwick
Alvin Brown
Oliver Sheldon
Russell Robb
Max Weber

THE HUMAN RELATIONS or BEHAVIORAL SCIENCE SCHOOL OF MANAGEMENT

Taking Humans into Consideration

Elton Mayo

"The Social Problems of an Industrial Civilization" (1945)

ADDITIONAL CONTRIBUTORS

William Whyte
Chris Argyris
Douglas MacGregor
Robert White
Stanley Schachter
David McClelland
Carl Rogers
Robert Blake
Rensis Likert

SYSTEMS THEORY OF MANAGEMENT

Harold Koontz Kenneth Boulding

Richard A. Johnson
Fremont E. Kast
James E. Rosenzweig
"The Theory and Management
of Systems" (1963)

SYSTEMS THEORY

C. West Churchman
"The Systems Approach" (1968)

An Entity of Interdependent Parts
objectives
environment
resources
components
management

SYSTEMS THEORY OF MANAGEMENT

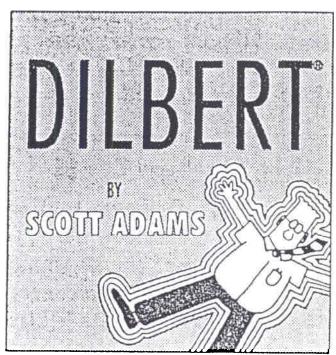
Johnson, Kast and Rosenzweig

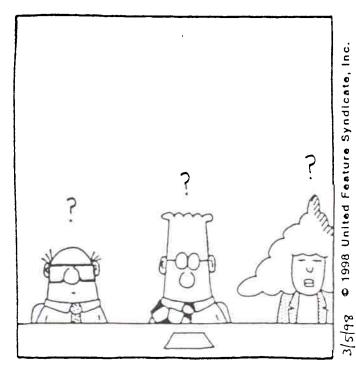
organization as system organization as subsystem resource coordination performance measurement information transfer

ADDITIONAL CONTRIBUTORS

C. W. Churchman
Simon Ramo
Robert Machol
Henry Rowen
Philip Morse
Herbert Simon
David Cleland
Warren Bennis
John Dearden
Stanley Young
D. B. Malcolm









TOWARD ENGINEERING MANAGEMENT

Lack of general agreement regarding definition

Limited research and publication tradition

Elusive assessment in relation to general management theory

DEFINITION

Daniel Babcock

management of technical functions broad management in high-technology enterprise

Dundar Kocaoglu

making and implementing decisions to provide leadership for the technological system

Bernard Sarchet

ENGINEERING MANAGEMENT first- and second-level management MANAGEMENT OF TECHNOLOGY control over strategic and operational objectives

RESEARCH / PUBLICATION

Dundar Kocaoglu

definition of mission and strategic directions for Engineering Management

Robert Waters

Management of Technology program funding

Bernard Sarchet

need research in use of competitive technology, forecasting technology for competitive advantage, bringing new technology to the marketplace

ASSESSMENT IN CONTEXT

ENGINEERING BUSINESS ADMIN 1750 Engineering Education starts Professional engineering society starts 1800 U.S. engineering education starts 1850 Engineering specialization begins increasing significantly 1890 Early management theory developed by engineers 1900 1910 Professional business organizations start; business education starts 1920 1930 Management education for Human relations approach to engineers begins fall into disfavor management starts 1940 Systems theory and Management Science begin to emerge 1950 1960 Management and practice **Business Administration adopts** eliminated from engineering Management Science; MBA education programs are started 1970 Engineering Management programs start 1980 American Society for Engineering Management starts 1990 Management of Technology programs are started 2000